



## EMPLOYMENT OPPORTUNITY

**Date Posted:** April 7, 2008  
**Position:** Network Analyst  
**Location:** Vancouver  
**Reporting To:** Manager, IT Infrastructure

### Company Description

Methanex is the world's largest producer and marketer of methanol. Its corporate headquarters are in Vancouver, Canada. Production facilities are located in Chile, New Zealand and Trinidad & Tobago, with sales offices in North America, South America, Europe and throughout the Asia Pacific region.

Methanol is a clear biodegradable liquid chemical made from natural gas. It is a versatile petrochemical feedstock that is used to make countless consumer products such as synthetic textiles, recyclable plastics, household paints and adhesives and even common medicines such as ASA (acetylsalicylic acid).

Methanex is a Responsible Care<sup>®</sup> Company committed to the safe, ethical and environmentally sound management of the chemicals it makes and uses. Responsible Care is an ethic established by the Canadian Chemical Producers' Association (CCPA). The Responsible Care ethic is an integral part of Methanex's global commitment to ensuring the well-being of all stakeholders wherever Methanex does business.

### Position Summary

The IT Infrastructure team is seeking an experienced Network Analyst with the ability to design, implement, support, and manage telecommunications and network services for Vancouver.

Candidates for this position must be available to work a weekend each month and the occasional evening to complete system maintenance and upgrades and be able to provide 24 by 7 service support. Additionally, candidates must be able to travel internationally at least twice per year for one week periods.

## **Responsibilities**

This role will focus its efforts ongoing reliable operation of data and voice communications and the various technologies which depend on it, while simultaneously ensuring compliance with infrastructure standards and security guidelines. Responsibilities in this area will include such tasks as

- System administration (both global and LAN's located in Vancouver)
- Monitoring system performance
- Troubleshooting system issues
- Support operation and management of the global remote access services
- Administer and support directory services and domain name registrations
- Enable required access to systems and services for users but maintains the required security restrictions as outlined by the Manager of Security or other business.
- Support antivirus, antispam and security services for the servers in Vancouver

As an IT team member, this role will be responsible for various other processes associated with infrastructure. The responsibilities currently included are listed below and they will change based on organizational needs and individual development.

- Managing the data centre facilities
- Configure, deploy and manage networking equipment
- Generate, and analyze traffic/performance reports as required

In supporting IT projects, this role will

- Apply current knowledge of communication technology to deliver value, reliability and improved services.
- Research technical options, solicit and review proposals from vendors.

## **Qualifications**

### **Education**

- A Bachelor's degree in Information Technology or a similar combination of education and technical certification

### **Experience & Knowledge**

- 5 years experience in the Information Technology industry.
- 2-3 years of knowledge in design, implementation and support of networks (LANs/WANs) and telecommunications technology.
- 2-3 years experience with antivirus and monitoring tools.
- 1-2 years experience with voice networks, and remote access technologies.
- Certification status with Cisco or other relevant network industry related certifications (nice to have).

## **Competencies**

The ideal candidate is a rigorous logical problem solver who looks beyond the first response to develop effective solutions. They enjoy hard work and are full of energy for things he/she sees as challenging. This person can make decisions and act with having the total picture while balancing technical detail with a broader business perspective. Peers see this person as a trusted team member who collaborates well, does not become defensive or irritated when times are tough, and is cool under pressure.

Candidates practice attentive and active listening while dedicating themselves to meeting the expectations and requirements of both internal and external customers. They are able to communicate their knowledge effectively through both written and verbal communications.

**All persons interested in this position should submit their applications to:**

**[careers@methanex.com](mailto:careers@methanex.com)**

**By: April 21, 2008**